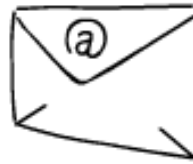


# Hosted Exchange Datasheet

If you're looking for a secure, mobile email system for your business, our hosted Microsoft Exchange™ email plans present the perfect solution. MS Exchange™ lets organisations reap the benefits of using Exchange accounts in conjunction with Microsoft Outlook **without having to invest in the costly infrastructure themselves.**



Exchange email is stored centrally on ThinkGrid's managed servers, providing redundancy and fast connectivity from wherever you are. This gives users access to their email, calendar, contacts and shared files by a variety of means, including Outlook™, Outlook Mobile Access (OMA) and Outlook Web Access (OWA), which are all provided for free.

Our Exchange Pack lets you start using MS Exchange with minimum investment in terms of time and money - **simply add users as your needs grow.** Account configuration and management is achieved via an easy-to-use control panel. Migration from your existing provider is simple – our consultants will guide you through it step by step to ensure the process is swift and painless!

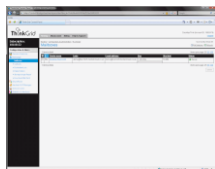
## What is hosted Exchange?

**Microsoft Exchange** is the world's foremost business email system, enabling communication and collaboration for many of the biggest global organisations. Microsoft Exchange 2007 enhances company productivity through numerous advanced features:

- > Real-time-synchronised email, files, calendars and contacts through Microsoft Outlook client
- > Mobile access on handheld devices through Microsoft Mobile client
- > Advanced web mail through Outlook Web Access
- > Shared calendars that let employees see colleague availability to schedule meetings, book conference rooms and plan projects
- > Shared task lists that allow 'to do' lists to be created and assigned, then shared with team members
- > Synchronised contacts which guarantee your personal address book will never be lost or misplaced, either on your PC or mobile phone

## Benefits and Features

- Cost Saving Implications
- Latest Exchange 2007 Services
- Management Time Saved
- Full Multi-tier control panel
- 99.99% Availability Guaranteed
- Mobile Device Support
- Archiving and Compliance



## Powerful control panel

- Manage users/companies and groups
- Disk space and mailbox storage limits
- Bandwidth and mailbox deliver limits
- Manage protocols: Outlook MAPI/OWA/ RPC over HTTP/IMAP/POP3/SMTP
- Distribution lists
- Mail forwarding, auto responders
- Full Shared folders
- Manage mobile access (Windows Mobile, iPhone BlackBerry etc)
- Support for multiple emails and aliases
- Personal contact information management

## Key Use Scenarios

- Hardware Refresh
- IT Cost Saving
- In-House SBS/Exchange Upgrade
- Overstretched IT Management

## Solutions for resellers

ThinkGrid Channel Partners enjoy the advantages that come with being able to offer an extensive set of world class hosted business services, allowing them to both maximise revenue from existing customers and identify new and exciting opportunities. You can also **white label**, branding the entire Hosted Exchange experience for your customers, from the control panel, to the URLs.

If you're an IT reseller, IT management company or systems integrator, then our partner programmes will allow you to white label and resell our on demand business services - presenting your customers with services of unparalleled quality and you with great margin opportunities with no investment.

**enterprise  
class email  
from £6**

## Bullet Features

- > 1 GB+ Mail Storage
- > Free Copy of Outlook 2007
- > Ant-Virus Filtering
- > Message Labs™ Anti-Spam
- > Optional BlackBerry/Active-Sync
- > Powerful Control Panel
- > 99.99% Uptime Guarantee

## Detailed features of hosted Exchange

### 1-4 GB Aggregateable Storage

Our Exchange mail includes a generous amount storage, enabling you to save more of your critical business correspondence.

### Full licensed copy of Microsoft Office Outlook 2007 or Entourage 2008

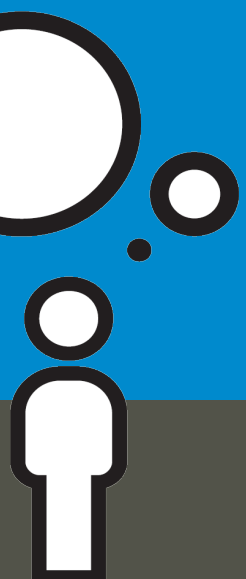
Our hosted Exchange service includes a free copy of Outlook 2007 or Entourage 2008 for all mailbox users in your company. This is a major advantage for hosting versus in-house Exchange 2007, which no longer includes Outlook 2007.

### Fully functional mailbox available through Outlook Web Access (OWA)

Outlook Web Access 2007 allows you to connect on the move and have full access to your mailbox, calendar and more from any browser.

### Support For BlackBerry, Windows Mobile ActiveSync

Get your work done anytime, anywhere. Synchronise your email messages, schedules, contact information and task lists with your Windows Mobile device or BlackBerry.



# Hosted Exchange Datasheet

Cut costs by around 40% almost immediately, which equals over £400 per user!

## Hosted Exchange 2007 Selected Plans

Users	1	1	10
Group Exchange	Yes	Yes	Yes
Storage/Mail Box Size	1 GB	4 GB	4 GB
Aggregateable Storage	No	No	Yes
Free Copy of Outlook 2007	Yes	Yes	Yes
Outlook Web Access 2007	Yes	Yes	Yes
Windows Mobile Support	Yes	Yes	Yes
BlackBerry Services Support	Yes	Yes	Yes
Anti-Spam	Yes	Yes	Yes
Anti-Virus (Message labs)	Included	Included	Included
Shared Calendar	Yes	Yes	Yes
Shared Contacts	Yes	Yes	Yes
Shared Tasks	Yes	Yes	Yes
Public Folders	Yes	Yes	Yes
Control Panel	Yes	Yes	Yes
24/7 Email Support	Yes	Yes	Yes
Archiving (Global Relay)	Optional	Optional	Optional

## For enterprise organisations

Our hosted desktop solution is perfect for companies who want the freedoms and cost efficiencies of a hosted desktop, but may also want to scale up and/or maintain more control of the system as they grow, especially those with 250+ users. Utilise ThinkGrid as a private cloud allowing you tactical desktop deployments or proof of concept deployments without any investment and that can be used in minutes. Integrate our cloud with your network, or domain with ease.

## Hosted BlackBerry Enterprise Server

Powered by ThinkGrid and RIM, this is the ultimate mobile email solution for business. Your BlackBerry handheld device allows you to access internet, email, messaging, phone and calendar services, enabling you to stay productive and effective worldwide. Active Mail combines the powerful collaboration features of hosted Exchange 2007 with the latest BlackBerry Enterprise services to deliver the most comprehensive hosted business messaging environment possible.

## Migrations without downtime and save £

If you're looking to enable Exchange for your organisation, or are receiving sub-standard service and reliability from your existing provider, you can easily move to our Exchange platform.

Our consultants can provide you a simple step-by-step guide on how to move your email, helping ensure that migrations are fast and painless whether you're moving from an existing Hosted Exchange provider, small business server or from POP3 email.

## Want to find out more....?

To learn more about ThinkGrid Hosted Exchange, contact us now on 0131 777 3111, or visit our website at [www.thinkgrid.co.uk](http://www.thinkgrid.co.uk). You can speak to one of our representatives, arrange a personal web-meeting to discuss how hosted exchange can meet your requirements.

**save  
thousands of  
£ for your  
organisation**

## Features Continued

### Spam defence and virus protection

Each Exchange mailbox is protected from the threat of spam and viruses by our integrated security platform. Every email is scanned by at least 5 antivirus engines and multiple spam filters.

### Remote backup solution

ThinkGrid can be part of your business's disaster recovery plan. Because we host your email off-site in a secure location, you can continue to communicate with your clients in the event of a disaster.

### Public folders for storing documents and/or emails

Public folders are shared company folders that allow staff to collaborate using shared contacts, calendars and task lists to maximise productivity

## Take a Test Drive

Sign up for a FREE Trial at [www.thinkgrid.co.uk](http://www.thinkgrid.co.uk) to experience the environment and features.

